

Circular No.: NSDL/POLICY/2015/0050

Date: May 14, 2015

Subject: Opening and operation of depository account by Visually Challenged Investors.

Attention of Participants is invited to Circular No. NSDL/POLICY/2007/0049 dated August 21, 2007 and point no. 1.2.5 in Master Circular on Account Opening No. NSDL/POLICY/2014/0065 dated May 21, 2014 regarding opening and operation of the beneficiary account by a visually challenged person. In this context, SEBI has advised vide its email dated April 30, 2015 that SEBI is in receipt of representation that visually challenged investors are facing problems in accessing securities market. Accordingly, Participants are requested to take note of the following:

1. Any visually challenged person can open and operate the demat account including online facility like any other investor, subject to compliance with requirements as applicable to any investor. The additional steps required to be taken by the Participants in case of visually challenged persons are:
 - a. If so requested by the client, the Participant should read out and explain to the Client, the contents of the account opening form and rights and obligations document.
 - b. A remark should be put in the DPM system (*under the authorised signatory details in 'signatories' screen*) that the Client is "Visually Challenged".
 - c. DIS issued to such Clients should be pre-stamped as "Visually Challenged"
2. Participants are requested to provide the facilities without any discrimination and offer all possible assistance to any visually challenged person to avail the facility of demat account.

Participants are requested to ensure compliance in this regard.

For and on behalf of
National Securities Depository Limited

Samar Banwat
Senior Vice President

FORTHCOMING COMPLIANCE			
Particulars	Deadline	Manner of sending	Reference
Investor Grievance Report (Monthly)	By 10 th of the following month.	By email at dp_igreport@nsdl.co.in . Alternatively, by hard copy to the Investor Relationship Cell.	1. Circular No. NSDL/PI/98/500 dated October 6, 1998. 2. Circular No. NSDL/PI/2004/1688 dated September 16, 2004.
Internal/ Concurrent Audit Report (October - March)	May 15 th every year	Digitally signed report by email at nsdl-bp-inspection@nsdl.co.in . Alternatively, by hard copy to Inspection Department.	1. Circular No.: NSDL/POLICY/2015/0025 dated February 23, 2015 and Circular No. NSDL/POLICY/2010/0017 dated February 22, 2010.

